



CREATIVE COMPUTER SOLUTIONS  
INCORPORATED

*"Creating Clients For Life!"*



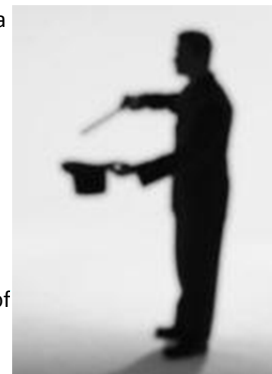
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## Conjure Up Some Virtual Magic

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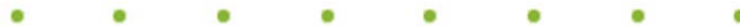
Do you remember wondering as a kid how a magician could put one scarf in a hat and then pull out ten? And wishing you could do the same, maybe with a candy bar instead of a scarf? Well, magic might seem in short supply these days, but thanks to virtualization, your childhood wish just might be possible.



Okay, full disclosure: Virtualization won't work on candy bars. But it can turn one server into many, and since servers cost a heck of a lot more than Snickers, that's a pretty neat trick.

Consider those servers sitting in the backroom. Without virtualization, each of these physical boxes is functioning as a dedicated server, meaning it is dedicated to running a particular set of applications and "client devices" (that's IT-speak for PCs and peripherals, like printers, fax machines, and scanners). With virtualization software, one physical server can become multiple "virtual" servers, each capable of independently handling its own set of applications, devices, and users.

[Read more](#)



## Wireless Networking: The Basics

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### Wireless Networking: Getting Started

Wireless networking is an essential productivity tool for today's mobile workforce. With wireless networking, you and your employees can stay connected to your company's information resources virtually anytime, anywhere.

Ready to get started with wireless networking? Begin by familiarizing yourself with the basics and benefits of having a wireless network.

[Next, consider the following steps:](#)



## 7 Ways To Defuse Angry Customers

by Jeff Wuorio  
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## 5 Ways Internet Explorer 8 Helps You Get More Done

by S. E. Slack - used with permission from [Microsoft At Work](#)

I use Microsoft Internet Explorer all day long, every day. I've arranged all the settings just how I like them, and once I've done that I don't like to change. I'm the kind of girl who just wants technology to work when I need it; I'm not into installing all the latest gadgets and upgrades so I can one-up my friends. So whenever I hear there is a new version of Internet Explorer, my first reaction is, "I don't need that."

Then I hear about some cool new feature in the newest version and curiosity gets the better of me. I give the new version a try and I'm always impressed by how things just keep getting better. Each version of Internet Explorer seems to be faster, safer, and easier to use than the last. And it's free. You can always download and install the latest version of Internet Explorer for free from the Microsoft Download Center.

[Read more](#)

*I like to see a man proud of the place  
in which he lives. I like to see a man  
live so that his place will be proud of  
him.*

**- Abraham Lincoln**

## Laugh a Little



"Good news – shove has  
come back to push!"

It's the nightmare that every businessperson experiences: a shouting match with a customer or client.

Flush with frustration over something gone wrong, the client or customer flies into an uncontrollable rage. Complaints crescendo into shouts, accusations fly and, sad to say, an occasional profanity slices what little silence remains.

Although every small-business person needs a bucket of water to douse these sorts of fires, it's hard to know where to reach amid the flames. Here are seven at-the-ready responses that may help tame even the most unpleasant situation:

[Read more](#)



## Business Continuity Tip

### Plan ahead for evacuation.

Businesses located in disaster prone areas (such as hurricane, tornado, ice storm and earthquake zones) should develop an evacuation plan directing employees to a safe and pre-established area, and then recover business operations in the same location. You will have employees on-hand to begin working again, rather than spending days or weeks trying to locate them.

For more information on creating your evacuation plan, visit [Ready.gov](http://Ready.gov).

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