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Letter from the President

Happy March to everyone!

We have been having a very exciting quarter this month. We are in the process of hiring two new engineers this quarter and should have both of them on board in the next several weeks. Finding qualified staff to help our clients manage their IT resources gets harder and harder every year. With the breadth of IT technologies and the rapid rate that Microsoft changes it's certification process it is hard to keep up at times. But rest assured, CCSI is working hard to ensure that the engineers that we provide to our clients are the best engineers you will ever do business with.

One more note. If you are running Windows 8.0 there is an upgrade that will help you with both performance and compatibility. It really is a must have upgrade from Microsoft. It is available in the Windows 8 store for download and is free. So if you have not installed the 8.1 update, make sure you do soon.

Let us know if you need help. Our help desk is just a phone call away.

Scott Huotari, President

The True Value of the Remote Worker

used with permission from MSFT for Work

A [recent survey](#) revealed more creative professionals work outside the office today than three years ago. The demand for mobile work environments is widespread among today's workforce—not just creatives. Some companies are embracing this trend, as it gives them access to a wider base of professionals without traditional geographical barriers.

As collaborative work tools continue to roll into the market and arrive in our workplaces, these requests and expectations will only continue to grow. Is your business ready to embrace this shift?

The Creative Group, a Silicon Valley-based staffing company, led the study, conducting 400 phone interviews with advertising and marketing executives. Of those surveyed, 33 percent claimed the

Business Continuity Tip

Mobile Cybercrime

With the recent uptick of in-store data-breaches, it's important to also remember the vulnerabilities associated with mobile devices, and social media platforms.

According to Norton's Cybercrime Report, **1 in 4 adults have been a victim of mobile and social cybercrime**. So what can we do to protect our mobile devices and guard our personal information?

- ◆ Regularly update your operating system for security patches.
- ◆ When you enter a website (especially financial) make sure that "https" appears in the address bar, which means connection is secure.
- ◆ Turn the Bluetooth function off after using it. It is another way unknown applications or viruses can access your cell phone.



◆ Know how to perform a remote wipe to remove data from your device if lost or stolen.

Clear thinking requires courage rather than intelligence.

- **Thomas Szasz**

Laugh a Little



percentage of their creative staff working remotely has climbed higher than three years ago, 59 percent reported no change, and 4 percent said they had seen a decrease.

[Read more](#)

Increase Your Network Security

Wireless networks are a gift to anyone seeking easy connectivity and a quick Wi-Fi connection. But don't forget that rushing through your network's setup can have security consequences later. Make sure you've addressed these areas, whether it's for your personal network at home or your business's.

1. **Change your access point or router's default username and password.** Default usernames and passwords for most hardware and software can easily be found online.

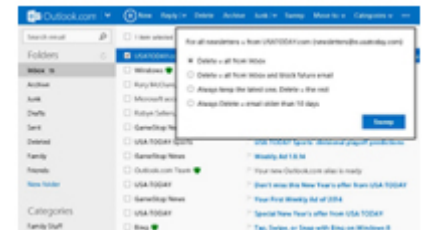


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Clean out your inbox with improved Sweep and Search

*used with permission from Microsoft
by Mike Schackwitz*

If you're like the average Outlook.com customer, you'll receive over 10,000 personal emails over the next 12 months, and 80% of that will be the newsletters, offers and updates that often clutter your inbox. That's a lot of email to deal with. It's why the Outlook.com team spends much of our energy on giving you tools that make it easy to get to the email you care about. We hear from a lot of you that you love the tools we've built, like Sweep, that help address a lot of the commercial email. But we also hear, even among the savviest customers, that there are still a few tools and advanced features you haven't tried.



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