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In this issue. . .

- ▶ Letter from the President
- ▶ Cleaning Out the Closet: Why Small Businesses Need Modern Technology
- ▶ Maintaining mobile safety on your smartphone
- ▶ Taking the Sting out of Password Pains
- ▶ Business Continuity Tip
- ▶ Cartoon & Quote

Letter from the President

As many of you have heard, there is an exploit called Heartbleed that has been out on the internet for the past two years and has just recently been discovered. CCSI is advising all clients to reset their passwords immediately on all computers whether they are a local PC, phone, tablet, laptop or web service.

It is a best practice to use a different password for every computer and service account. This will limit the exposure should one of your accounts passwords gets exposed via a scheme such as this one.

For more information on this, there are a lot of news articles out on the web with great descriptions of what happened.

<http://news.msn.com/science-technology/little-internet-users-can-do-to-thwart-heartbleed-bug>

<http://blogs.wsj.com/cio/2014/04/08/google-microsoft-race-to-assess-heartbleed-vulnerability/>

Please contact us if you need further information on the Heartbleed vulnerability

Scott Huotari, President

Business Continuity Tip

Carbon Monoxide Poisoning

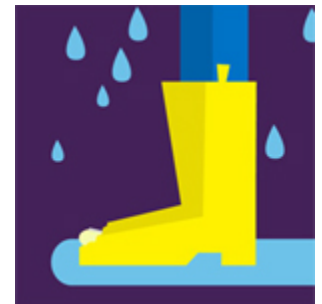
According to the Centers for Disease Control, unintentional carbon monoxide poisoning sends nearly 20,000 people to the emergency room each year. Here are some tips and guidelines to keep you safe:

- ◆ Install carbon monoxide detectors near bedrooms & other living areas. Replace batteries regularly.
- ◆ Never use a gas range or oven to heat a home.
- ◆ If using a generator after a power outage, keep at least 25 feet or farther away from your house.
- ◆ Know the signs of carbon monoxide poisoning, dizziness, headache, nausea, or

Cleaning Out the Closet: Why Small Businesses Need Modern Technology

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Upgrading your technology is a lot like buying yourself new clothes. What you wear affects everything from your health to how you feel, and even what people think of you. The same can be said for technology: old technology can seem like tie-dye and bell bottoms to your customers. More than 90 percent of consumers say they would consider taking their business somewhere else rather than work with a company using outdated technology. When it's up-to-date it can better protect your business, help attract and retain customers and talent, and scale alongside your growing business. Being up-to-date isn't just cool-looking, it's critical. Here's why:



loss of consciousness.

For more tips and information, watch this [short video from the CDC on carbon monoxide poisoning and prevention](#).

To speak ill of others is a dishonest way of praising ourselves. Nothing is often a good thing to say, and always a clever thing to say.

- **Will Durant (Historian)**

Laugh a Little



"He hasn't proposed, but we are in beta."

[Read more](#)

Maintaining mobile safety on your smartphone

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Our phones play an integral part in both our everyday and business lives. But as more of us use these portable wonders, the potential for more problems increases as well.

Because cybercriminals are actively targeting mobile devices that lack sufficient protection, keeping your smartphone safe is extremely important. This includes protecting both your software and hardware.

According to a 2013 report from London's Metropolitan Police, a staggering 70% of all personal crime is phone theft.* And if someone isn't trying to lift your device, it seems as if everyone else is trying to hack into it and steal your files.

Is there anything you can do to help protect your phone from theft? Is an antivirus app really necessary? What about safe usage of mobile phones and children? Let's explore all of these topics and get the answers you need.

[Read more](#)

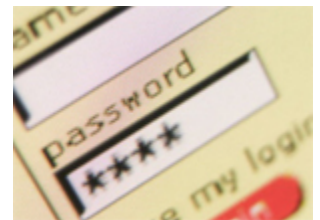
Taking the Sting out of Password Pains

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Too many passwords, so many devices — how can you keep them all straight?

Password pain is spreading. Just look around and you'll see evidence everywhere: Post-it notes on desks, cryptic scribbles in wallets and purses, password-reset emails, and more. Isn't there a better way to remember the passwords we need to access the online sites we visit every day?

[Read more](#)



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